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Message: RE: A2A

☑ RE: A2A

From Abigail Chisom Date Tuesday, February 7, 2017 2:09 PM

To Kraft, Emily

Cc

Journal Emily.Kraft@oa.mo.gov

Recipients

Only submitted once because I thought it might take a couple of minutes to populate but still haven't seen her.

I am using Internet Explorer.

It just seems to happen randomly. I will be enrolling more later and can pay more attention. It happened three or four times on each client.

Abigail Chisom Assistant Director Laclede County Pregnancy Support Center 417-532-8555

From: Kraft, Emily [mailto:Emily.Kraft@oa.mo.gov]

Sent: Tuesday, February 7, 2017 2:01 PM

To: 'Abigail Chisom' **Subject:** RE: A2A

Hi Abigail - Thanks for bringing these issues to my attention. I will be submitting your issue(s) to ITSD. Just a few questions that I think will help ITSD in determining what is going on:

- Have you tried entering more than once?
- What browser are you using?
- When the page jumps up to the top, have you noticed if it regularly happens when you get to a specific field or does it seem to randomly occur?

From: Abigail Chisom [mailto:abigail@psclebanon.org]

Sent: Tuesday, February 07, 2017 1:55 PM

To: Kraft, Emily Subject: A2A

Hi, Emily.

This is a small thing I'm sure but there seems to be a little glitch with entering new clients. As I enter the information it often jumps back to the top of the page and I have to scroll back down to my place. Also I just enrolled his information it often jumps back to the top of the page and I have to scroll back down to my place. Also I just enrolled his information in the drop down box.

Thanks,

Abigail Chisom Assistant Director Laclede County Pregnancy Support Center 417-532-8555

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